



**AVON &
SOMERSET**
POLICE & CRIME
COMMISSIONER

Performance Report

Quarter ending March 2022

Action Fraud – is the UK’s national reporting centre for fraud and cybercrime where victims should report fraud if they have been scammed, defrauded or experienced cyber crime in England, Wales and Northern Ireland.

ASP – Avon and Somerset Police

Cyber dependent crime – these are offences that can only be committed using a computer, computer networks or other form of information communications technology.

CPS – [Crown Prosecution Service](#).

Disproportionality of Stop Search – this looks at the number of people subject to stop and search, based on the five high level ethnicity groups, as a percentage of the population of the respective groups in Avon and Somerset (based on 2011 Census data). The figure displayed is the ratio of how many times more people were stopped - if they were Asian (or Asian British), Black (or Black British), Mixed or Other (collectively called Other than White) - compared with if they were White.

Domestic abuse – [is where a person is abusive towards another, they are personally connected and are 16 years of age or older](#).

MSG – [Most similar groups](#). These are groups of police forces that have been found to be the most similar to each other based on an analysis of demographic, social and economic characteristics which relate to crime. They are designated by Her Majesty’s Inspectorate of Constabulary Fire & Rescue Service (HMICFRS). The forces ‘most similar’ to Avon & Somerset are Derbyshire, Essex, Hampshire, Hertfordshire, Kent, Staffordshire and Sussex.

Neighbourhood Crime – defined in the national [Beating Crime Plan 2021](#) as vehicle-related theft, domestic burglary, theft from the person and robbery of personal property.

Patrol – the department of Avon and Somerset Police which has most uniformed officers; these officers attend more incidents than any other department.

Project Bluestone – is the Avon and Somerset Police response to Rape and Serious Sexual Offences. A transformative pathfinder approach being rolled out nationally as part of the cross-governmental improvement plan Operation Soteria.

Serious violence – defined nationally these are offences that result in the death of a person, “endanger life” or “wounding offences”.

National Police and Crime Measures

(Priorities for Policing)

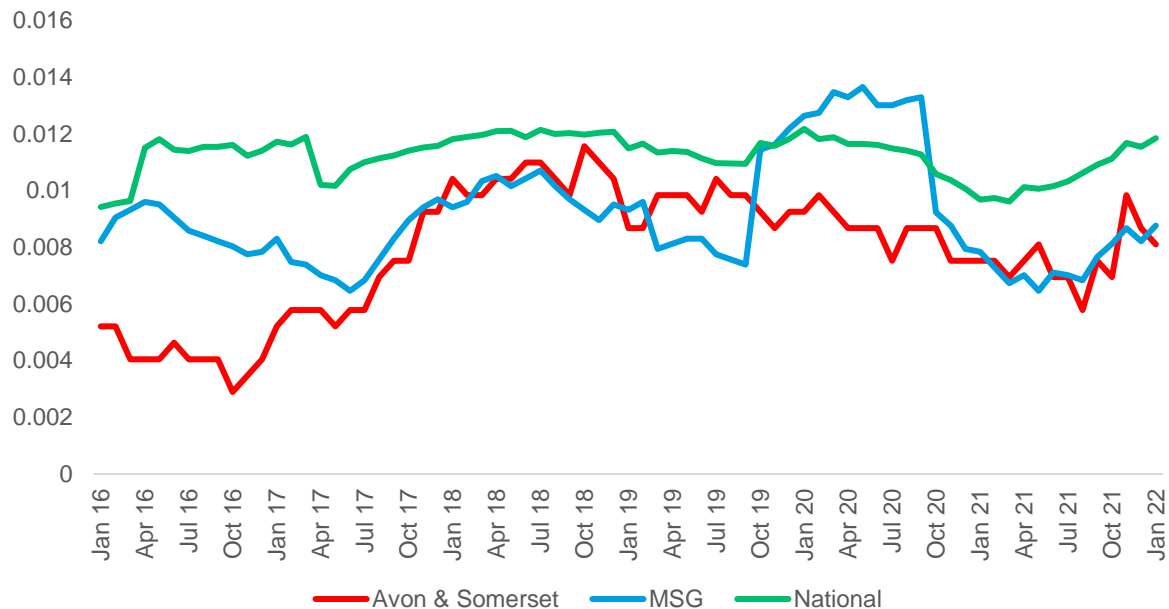
Contribution of Avon and Somerset Police

Reduce Murder and Other Homicide

Measures Summary

Local Measures	Trend / Outlook	Benchmark
Police recorded Homicide offences	Stable	4th/8 MSG (below MSG average rates)

Homicide - 12 Month Rolling Rates Per 1000 Residents



Planned Action to Drive Performance

1. Co-ordinated high intensity policing activity in serious violence hotspots, across the ASP force area, utilising [Home Office Grip funding](#). (Grip funding will support intelligence and analytical capacity, to better identify serious violence hotspots and develop problem-solving approaches for those most at risk of violence).
2. Development of a refreshed homicide problem profile, and homicide suppression plan, to better understand and minimise the risk of serious violence and homicide in Avon and Somerset.
3. Enhancement of stalking protection order (SPO) application processes and associated guidance; thereby enabling the greater use of SPOs to prevent serious harm and homicide.
4. Development of refreshed sudden death procedural guidance, ensuring the thorough completion of investigative actions at the scene of every sudden death, and the early identification of any associated criminality.

Comments

1. There are very low levels of recorded homicide within the ASP force area.
2. ASP have comparatively lower rates of homicide compared to the most similar group (MSG) of forces.

Reduce Serious Violence

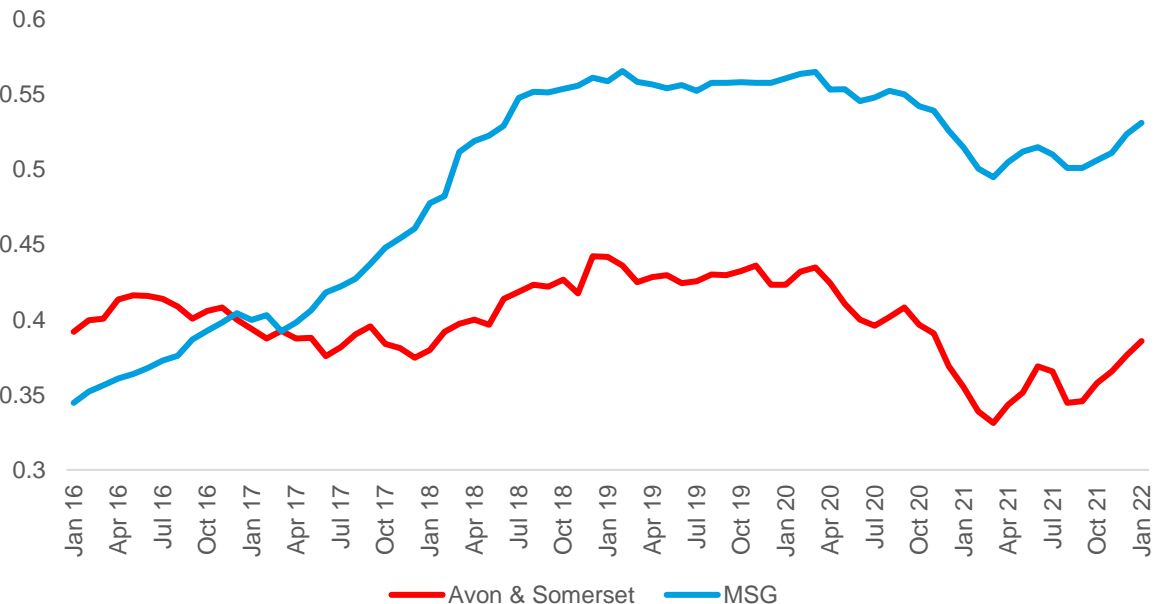
Measures Summary

Local Measures	Trend / Outlook	Benchmark
Police recorded serious violence offences	Stable	3rd/8 MSG (below MSG average rates)

Planned Action to Drive Performance

- Co-ordinated high intensity policing activity in serious violence hotspots, across the ASP force area, utilising [Home Office Grip funding](#). (Grip funding will support intelligence and analytical capacity to better identify serious violence hotspots and develop problem-solving approaches for those most at risk of violence).
- Enhancements in intelligence and tasking capabilities, to improve the understanding of and operational response to intelligence surrounding serious and organised crime, and serious violence.
- Investigations Transformation Project, to ensure that serious violence demand is appropriately allocated to and managed by specialist investigators. The pursuit and prosecution of offenders will reduce the likelihood of repeat offending.
- Optimisation of the professional development of specialist investigators, to support improved investigative standards in cases of serious violence.
- Embedding of the refreshed response policing model, to ensure that Patrol resources are deployed more effectively across the ASP force area; thereby ensuring that incoming emergency demand, including serious violence, is appropriately serviced.

Serious Violence - 12 Month Rolling Rates Per 1000 Residents



Comments

- The outlook for serious violence remains stable as we exit the COVID-19 pandemic and restrictions.
- ASP benchmark well against the MSG group of forces, based on rates of serious violence per 1000 residents.

Disrupt Drugs Supply and County Lines

Measures Summary

Local Measures	Trend / Outlook	Benchmark
Number of all drugs disruptions	Stable	Not available
Number of county lines disrupted	Reducing	Not available
Number of drug trafficking offences	Reducing	8th/8 MSG (below MSG average rates)

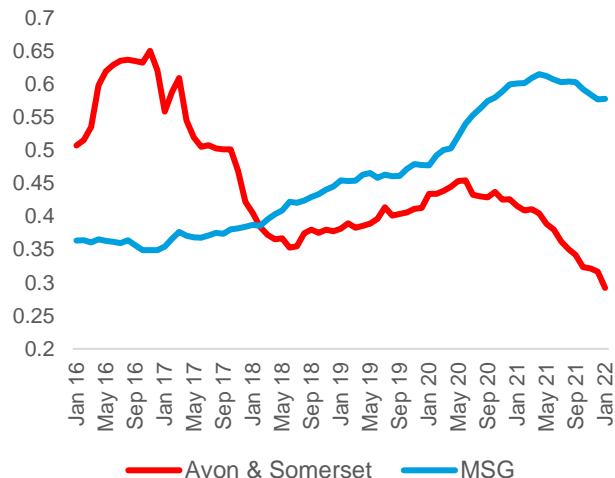
Planned Action to Drive Performance

1. Enhancement of the existing proactive capability within Remedy, to ensure that drugs supply and county lines within ASP is effectively disrupted. This will include an increase in policing capacity through the police officer uplift investment.
2. Continued proactive policing activity in the way that adults, who are at risk of exploitation through county lines criminality, are identified and safeguarded.
3. Operation Scorpion: Co-ordinated regional disruption activity to proactively disrupt county lines criminality; protecting communities from criminals engaged in drugs activity and improving community confidence through multi-agency partnership work.
4. Enhancements in the collection and analysis of data to assess the impact of tactics and approaches adopted in Operation Scorpion. This will enable the evidence-based identification of successful policing approaches, in reducing reoffending and improving community confidence surrounding drugs crime.

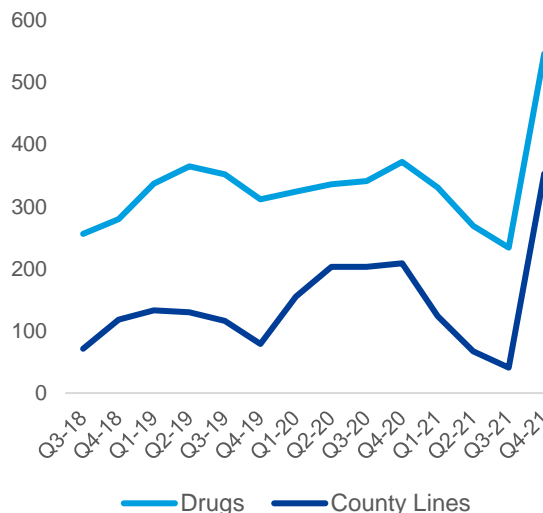
Comments

1. The force has a lower rate of drug trafficking offences per 1000 residents, compared to the MSG forces and this gap has been growing since mid 2020. This may indicate less proactive identification of the offending.
2. There was a significant increase in recorded disruptions in the latest quarter linking to intensification as part of Op Scorpion in March 2022

Drug Trafficking Crime -
12 Month Rolling Rates Per 1000
Residents



Drugs and County Lines Disruptions -
12 Month Rolling Rates



Reduce Neighbourhood Crime

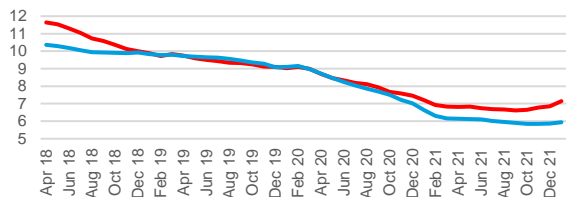
Measures Summary

Local Measures	Trend / Outlook	Benchmark
Police recorded residential burglary offences	Stable	7th/8 MSG (higher than MSG average rates)
Police recorded vehicle crime offences	Stable	5th/8 MSG (similar to MSG average rates)
Police recorded personal robbery offences	Stable	8th/8 MSG (higher than MSG average rates)
Police recorded theft from the person offences	Stable	5th/8 MSG (similar to MSG average rates)

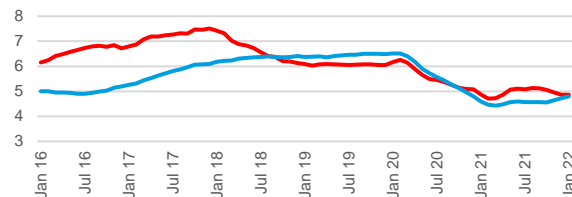
Planned Action to Drive Performance

1. Development and enhancement of problem-solving data analytics, methodologies and approaches to identify and target neighbourhood crime issues.
2. Embedding of improvements in the intelligence and tasking functions and processes, to better identify and respond to emerging trends associated with neighbourhood crime.
3. Enhancement of the existing proactive and reactive capabilities within Remedy, through structural and process improvements, to reduce neighbourhood crime in local communities across Avon and Somerset.
4. Development of a rural affairs delivery plan, to improve the recording of and operational response to neighbourhood crime; specifically in rural communities. The delivery plan will also focus on crime prevention activities, in conjunction with partners, to target-harden rural communities.
5. Enhancement of the Integrated Offender Management capabilities, through process improvements and police officer uplift investment; thereby better managing neighbourhood crime offenders, and reducing reoffending.

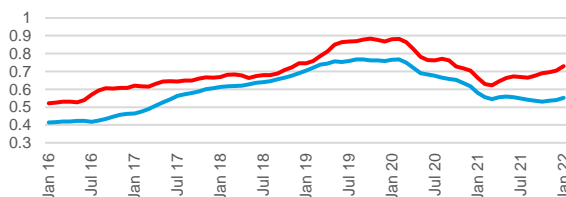
Residential Burglary - 12 Month Rolling Rates per 1000 Household



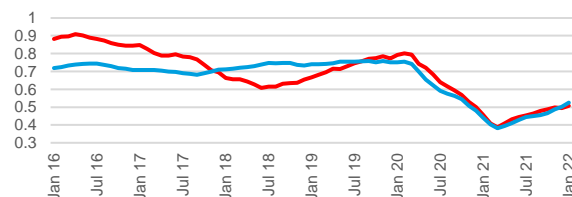
Vehicle Offences - 12 Month Rolling Rates per 1000 Population



Personal Robbery - 12 Month Rolling Rates per 1000 Population



Theft from the person - 12 Month Rolling Rates per 1000 Population



Comments

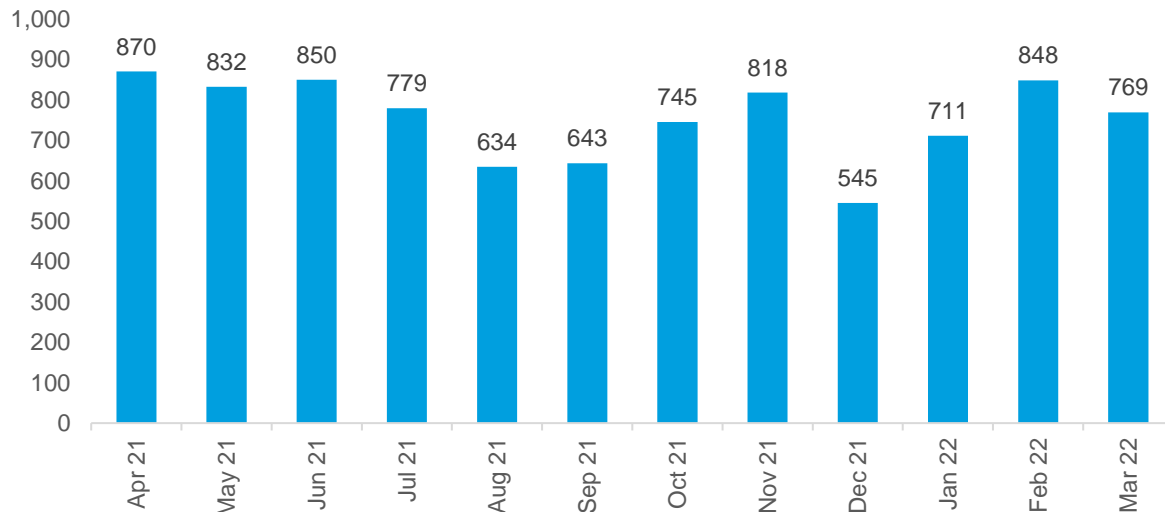
1. Recorded neighbourhood crimes were impacted significantly during the COVID-19 lockdown periods, and as a result saw large reductions. Crimes are anticipated to return to normal levels and therefore the outlook is based on 'pre-COVID-19' trends.

Tackle Cybercrime

Measures Summary

Local Measures	Trend / Outlook	Benchmark
Investigate 100% of all cyber dependant crime disseminated to forces	Stable (100%)	Not available
Provide 100% of all cyber dependant crime victims with specialist advice	Stable (100%)	Not available
Action Fraud Offences	Stable	Not available

Number of Action Fraud offences



Planned Action to Drive Performance

1. Delivery of cybercrime prevention advice and specialist victim support, through the cybercrime protect officer capability.
2. Promotion of fraud-awareness, linking to national campaigns, to increase public understanding of offending methods and to deliver appropriate crime prevention advice.
3. Embedding crypto-currency training within financial investigation, fraud and cyber teams; equipping staff with enhanced skills and capabilities for the seizure and investigation of offences associated with crypto-currencies.

Comments

1. There is no local measurement similar to the national measures, which focus on 'Confidence in the law enforcement response to cyber crime' and 'the percentage of businesses experiencing a cyber breach or attack'. Both of these measures are captured at a national level.

Improve Victim Satisfaction, with a Focus on Victims of Domestic Abuse

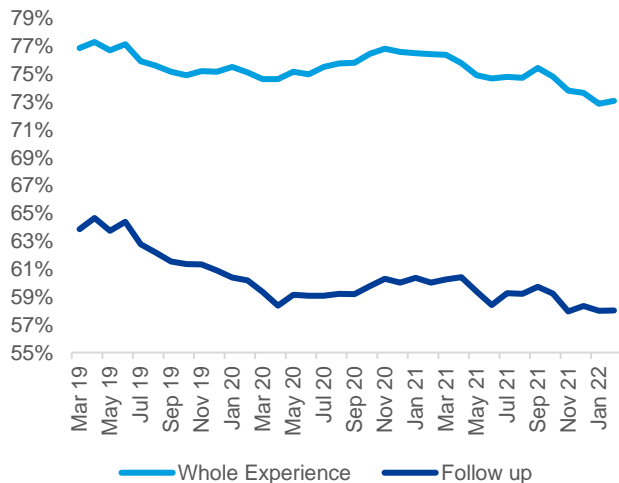
Measures Summary

Local Measures	Trend / Outlook	Benchmark
Overall victim satisfaction rate	Stable	Not available
Hate crime victim satisfaction rate	Stable	Not available
Violent crime victim satisfaction	Stable	Not available
Burglary victim satisfaction	Stable	Not available

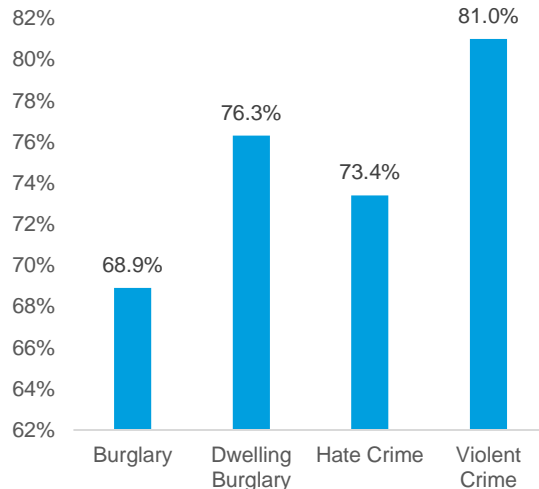
Planned Action to Drive Performance

1. Project Bluestone (see below slide). This will support victims of domestic abuse-related RASSO.
2. Creation of an enhanced capability within the Integrated Offender Management unit, utilising the police officer uplift investment, to identify and manage higher risk domestic abuse perpetrators.
3. Planning and delivery of comprehensive domestic abuse training ('DA Matters') for all staff who deliver front-line policing services.
4. Focused improvements on the consistent delivery of investigative updates for all victims of crime.
5. Creation of new victim information packs to ensure that victims of crime are provided with relevant information, guidance and support.
6. Enhancement of the victim survey provision, to ensure that victim experiences are better captured and responded to.
7. Establishment of an improved way of working within the Incident Assessment Unit to ensure that, whenever additional victim-based crimes are identified, they are correctly recorded at the earliest opportunity.

Victim Satisfaction Rates - Whole Experience and Follow Up



Overall Victim Satisfaction Rate (12 months to February 2022)



Comments

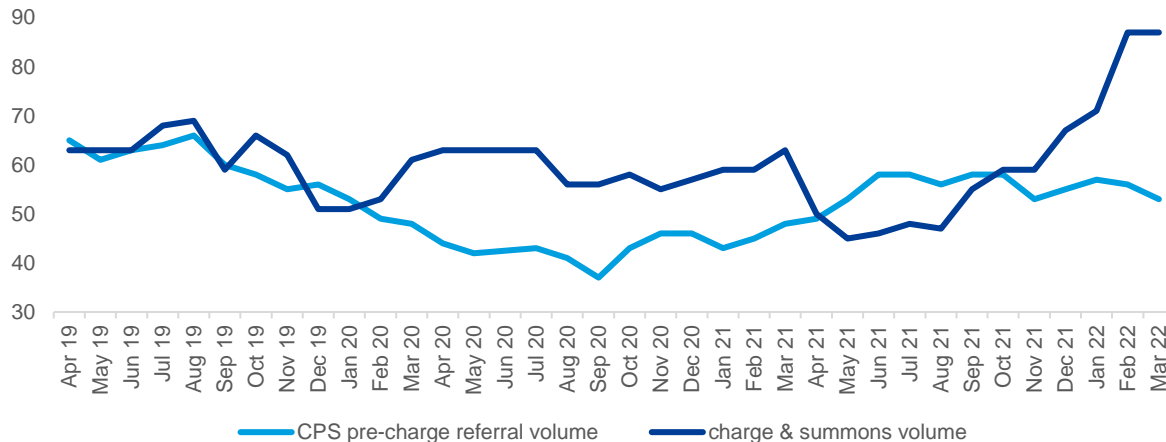
1. Overall victim satisfaction is stable in ASP.
2. There is no domestic abuse victim satisfaction survey currently in place in Avon and Somerset. A new survey is in the design phase and will be piloted later in the year.

Better Criminal Justice Outcomes for Rape Cases

Measures Summary

Local Measures	Trend / Outlook	Benchmark
Volume of rape referrals to CPS	Increasing	Not available
Charge volumes for rape offences	Increasing	Not available
Charge rate for rape offences	Stable	6th/8 MSG (below MSG average rates)

Rape - 12 Month rolling
CPS pre-charge referral volume and
charge & summons volume



Planned Action to Drive Performance

1. Delivery of Project Bluestone, and the recruitment and implementation of specialist teams dedicated to the investigation of rape and serious sexual offences (RASSO). (Project Bluestone proposed the development of a 'gold standard' framework for the investigation of RASSO, using specialist investigators to enhance victim contact and disrupt persistent offenders).
2. Focused improvements for case file quality and the increased use of early advice from the Crown Prosecution Service, in order to improve criminal justice outcomes for RASSO.
3. Recruitment of a 'Special Measures Advisor' to support officers and staff in the application and use of special measures in RASSO cases; thereby improving criminal justice outcomes.
4. Development of an improved way of working within the Incident Assessment Unit to ensure that, whenever additional victim-based crimes (including RASSO) are identified, they are correctly recorded at the earliest opportunity.

Comments

1. There has been a recent increase in both CPS pre-charge rape-referrals and police charges.
2. The current 12 month charge rate is 4.4% compared to 3.4% in the previous year.

Avon and Somerset Police and Crime Plan 2021-2025

Contribution of Avon and Somerset Police* Priority 1 – Preventing and fighting crime

*The national measures in the previous section also align with the local plan as shown below.

National measures	Local areas of focus
Reduce Murder and Other Homicide	Drug crime and serious violence
Reduce Serious Violence	
Disrupt Drugs Supply and County Lines	
Reduce Neighbourhood Crime	Neighbourhood crime and anti-social behaviour
Tackle Cybercrime	Fraud and cybercrime
Improve Victim Satisfaction, with a Focus on Victims of Domestic Abuse	Supporting victims of crime and anti-social behaviour
Better Criminal Justice Outcomes for Rape Cases	Male violence against women and girls

Vulnerable children and adults

		Impact				
		Not currently undertaking any work	Started work but requires considerable development and/ or improvement	At this current time, it is not possible to make a judgement about performance	Performing well but there are still areas which require development and/or improvement	Performance is advanced, all outcomes are being met and the areas for development are nil or negligible
Implementation	Action is a one-off, with the action perceived as not being helpful, not having worked or that it wouldn't work in practice					
	Action is tended to be thought about in response to a crisis or external stimulus		<ul style="list-style-type: none"> Evidence-Led Prosecutions Officer Norms Recruitment 		<ul style="list-style-type: none"> Working with Communities 	
	Delivery of the action is low cost or process focused rather than quality-focused (i.e. how many or how much, rather than how well)		<ul style="list-style-type: none"> Voice of the Victim 			
	Action is actively invested in and areas of improvement are always being sought		<ul style="list-style-type: none"> Data Collection 	<ul style="list-style-type: none"> Governance 	<ul style="list-style-type: none"> Recognition and Response Mental Health Access to Services Appropriate Action Tasking and Review Process Analytical Capability Evidence and Investigation Resilient Staff Multi-Agency Hubs 	
	Action is a way of life and embedded in everything staff do, from the frontline to senior managers					

Planned Action to Drive Performance

1. Avon and Somerset Police have conducted a self-assessment (left) against the National Vulnerability Action Plan. A number of priority areas have been identified which continue to be the focus for improvement activity (highlighted).
2. Increases in the proportion of staff who have received training in the 'Specialist Child Abuse Investigator Development Programme;' thereby improving the investigative and safeguarding response to cases involving vulnerable children.
3. Embedding of the enhanced mental health triage capability; providing professional advice and support to officers and staff responding to incidents involving people suffering with mental illness.

Comments

1. This topic is too broad for performance to be captured in a small number of statistical measures. The self-assessment provides a better insight and vulnerability reports are scrutinised by the PCC on a quarterly basis.
2. Some of the most prolific types of vulnerability are covered separately in this report e.g. domestic abuse and RASSO.

Male violence against women and girls

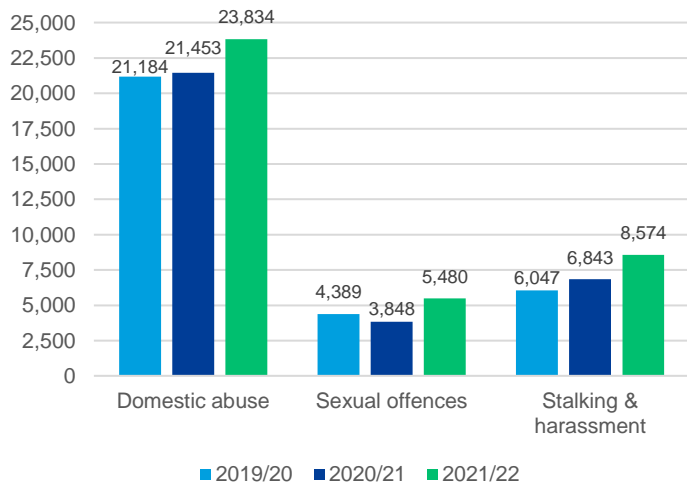
Measures Summary

Local Measures	Trend / Outlook	Benchmark
Domestic abuse recorded crime	Increasing	Not available
Sexual offences recorded crime	Increasing	4th/8 MSG (below MSG average rates)
Stalking & harassment recorded crime	Increasing	3rd/8 MSG (below MSG average rates)
Positive outcome rate	Decreasing	Not available

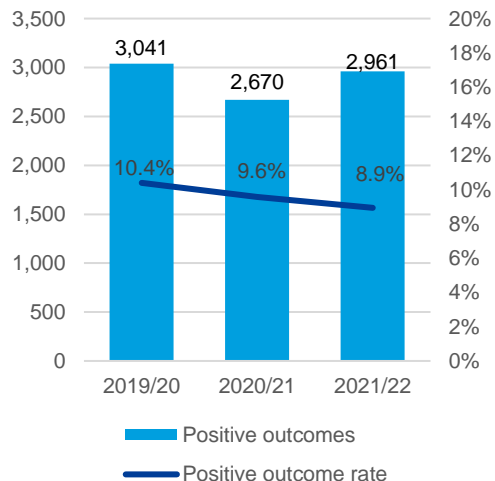
Planned Action to Drive Performance

1. [Local Delivery Framework](#) which reflects the [national framework](#). The plan has 34 actions against three pillars: build trust and confidence; relentless perpetrator pursuit and safer spaces.
2. Supporting victims, tackling perpetrators and prevention all form part of the plan. It also seeks to address the internal culture of policing to ensure there is no place for misogyny within the force and robustly addressing police perpetrated violence against women and girls.
3. Training – nationally recognised and comprehensive package called DA Matters being delivered to all front line personnel. Supported by monthly learning packages on domestic abuse, stalking and harassment.
4. Project Bluestone (see previous slide) will improve the response to RASSO.
5. Additional officers in Integrated Offender Management to manage higher risk domestic abuse perpetrators.

Recorded Crime



Positive Outcomes



Comments

1. Improved crime recording processes, within Avon and Somerset Police, have driven the increases in 2021/22 recorded crime for domestic abuse and stalking and harassment.

Hate crime

Measures Summary

Local Measures	Trend / Outlook	Benchmark
Recorded crime	Increasing	Not available
Positive outcome rate	Stable	Not available

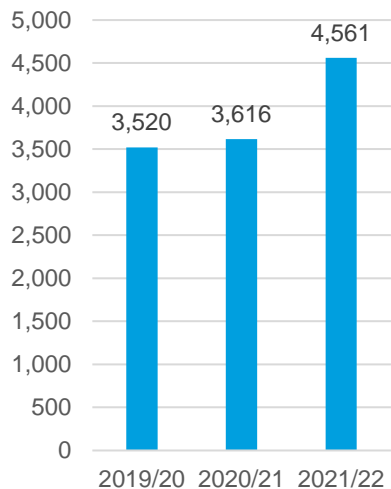
Planned Action to Drive Performance

1. Fully resume the delivery of hate crime sessions in secondary schools to help as early education children and young people is essential in reducing and preventing hate crime.
2. Increased community engagement on the topic in order to further increase reporting of hate crime.
3. Embedding of an internal hate crime assurance panel, with attendance by intelligence staff to identify opportunities to improve hate crime intelligence submissions.
4. Increased targeting of repeat offenders, particularly for disability hate crime, through neighbourhood policing.
5. Enhance the network of tactical, advocate champion officers/staff with specialist knowledge, to support colleagues in dealing effectively with hate crime.

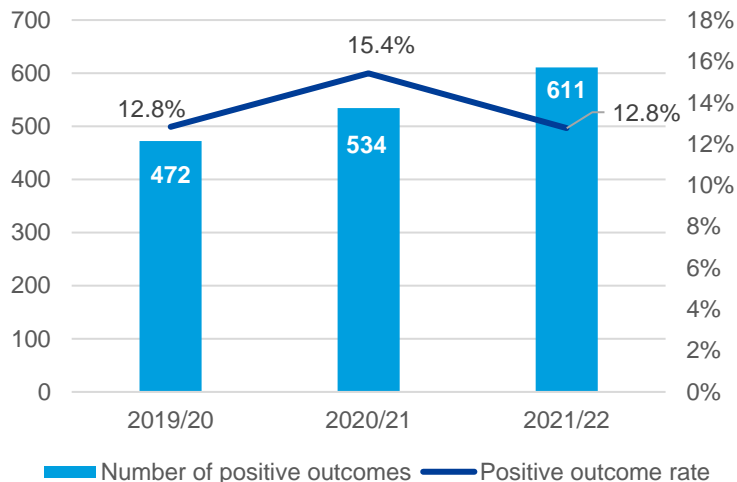
Comments

1. Unlike overall crime, recorded hate crime increased during the pandemic. Hate crime has continued to increase at a national level as well as locally.
2. The increases in crime are thought to be caused by a combination of more offending, more reporting to the police and better recording practices.
3. Although the positive outcome rate has decreased to pre-pandemic levels the number of positive outcomes has increased in line with the volume of crime.

Recorded Crime



Positive Outcomes



Rural crime

Measures Summary

Local Measures	Trend / Outlook	Benchmark
Recorded crime	Decreasing	Not available
Positive outcome rate	Increasing	Not available

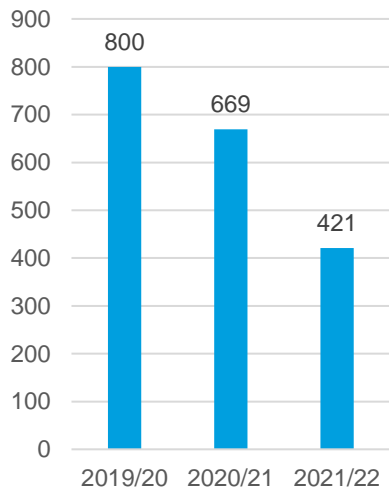
Planned Action to Drive Performance

1. Expanding the Rural Affairs Team to provide this specialist resource across all rural areas of Avon and Somerset.
2. Avon and Somerset Police Rural Affairs Delivery Plan with key actions below.
3. Improve training and internal communications about rural affairs.
4. Improve collection and analysis of rural crime data.
5. Co-ordination of force resources to tackle rural crime.
6. Increased collaboration across the South West forces with a focus on disrupting Organised Crime Groups.
7. Better crime prevention by upskilling the workforce and working with partner organisations and community groups like Farm Watch.

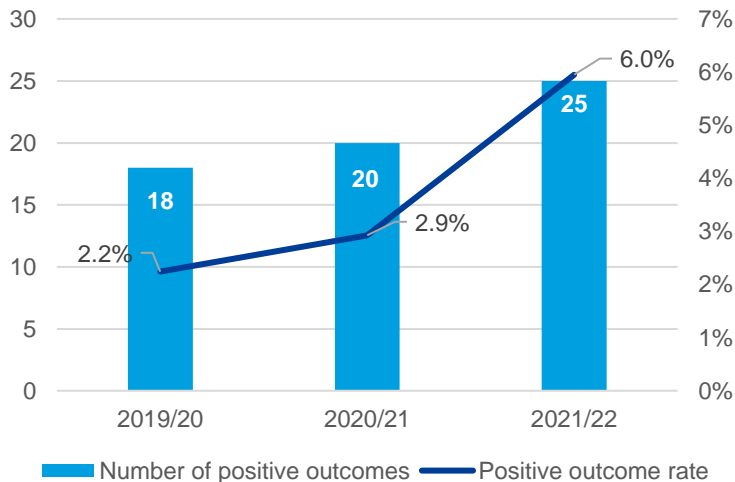
Comments

1. About two thirds of rural crimes are acquisitive crimes. All acquisitive crimes reduced as a result of COVID lockdowns.
2. However the further significant reduction in rural crime in 2021-22 is not in keeping with other crime and needs to be explored.

Recorded Crime



Positive Outcomes



Anti-social behaviour

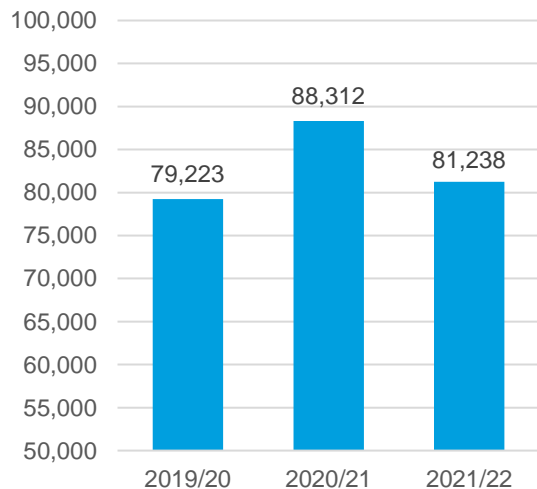
Measures Summary

Local Measures	Trend / Outlook	Benchmark
ASB incidents	Stable	Not available
Victim satisfaction	Stable	Not available

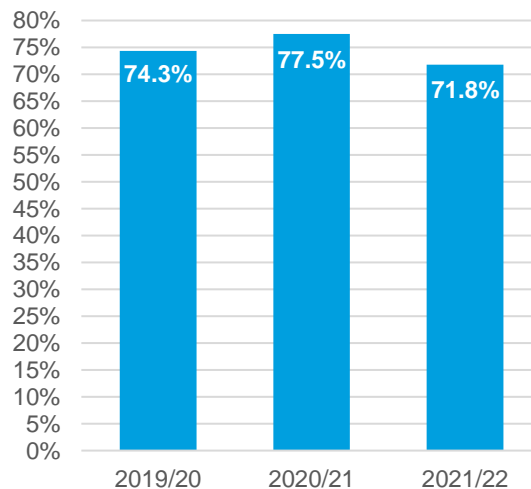
Planned Action to Drive Performance

1. Enhancement of the Early Intervention capability to focus on, divert and support children and young people who are becoming involved in crime and anti-social behaviour.
2. Effective, and progressive, use of ASB preventative orders which can be used without needing a criminal justice outcome e.g. Community Protection Notices and Warnings.
3. Working with the PCC's office to promote the use of the Community Trigger and make the process more consistent across different local authority areas.

ASB Incidents



Victim Satisfaction Rate



Comments

1. Unlike recorded crime, ASB incidents grew in 2020/21 by 11.5%. They have returned to lower levels in 2021/22 as pandemic restrictions were eased.

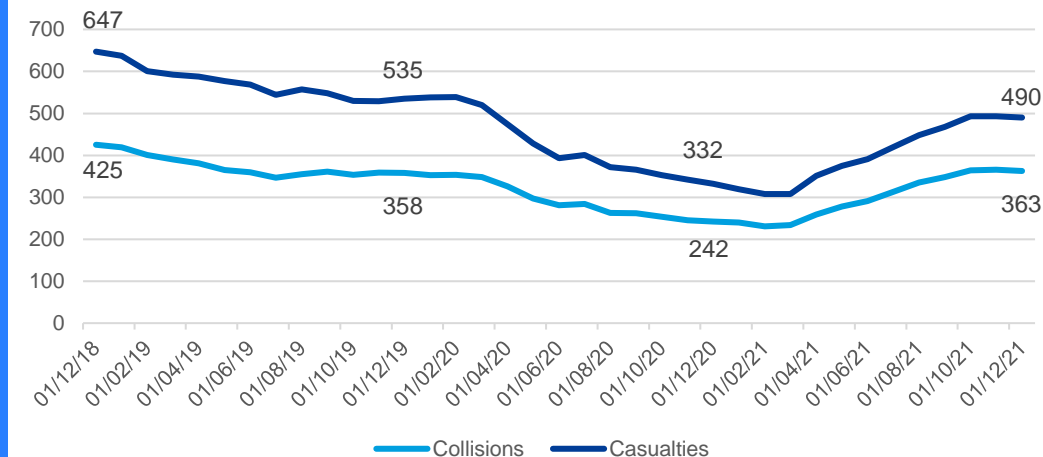
Measures Summary

Local Measures	Trend / Outlook	Benchmark
People killed and seriously injured	Decreasing	Not available
Collisions involving death or serious injury	Stable	Not available

Planned Action to Drive Performance

1. Enhancement of proactive road safety policing capability, through police officer uplift investment in the Tactical Support Team function.
2. Enhancements in intelligence and tasking capabilities, to improve intelligence-led policing approaches to issues impacting upon road safety.
3. Enhancement of Citizens in Policing programme, including Police Support Volunteers for Community Speed-watch, thereby improving road safety. (Community Speed-watch is particularly active in rural communities).
4. Achievement of Forensic Collision Investigation Network (FCIN) accreditation; thereby professionalising and improving the investigative response to serious collisions.

People killed and seriously injured -
12 month rolling



Comments

1. The significant reduction in 2020 from the previous year was as a result of the pandemic and lockdowns. The 2021 figures have returned to similar levels to pre-pandemic.